



# Identity Management in PUBlic SERVICES

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## D2.7 IMPULSE architecture specification V1

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## Executive summary

This deliverable builds upon the requirements specification (D2.2, D2.3), and provides architectural design that is relevant to the implementation of the IMPULSE system and its software components. The design is based on stakeholder analysis and identification of architecturally significant requirements.

The main goal of this task is to illustrate the high-level design of the IMPULSE system architecture and its behaviour in different scenarios of the pilots. The first iteration of the architecture specification (D2.7) describes the software modules and their components, interactions, and message flows between the modules from a cross-case or case-agnostic perspective. The second iteration (D2.8) will expand upon other requirement nodes for the communications and connectivity issues related to each of the pilot cases. The architecture specification will be compliant with existing standards, and it will specify the high-level design of the system.

The IMPULSE architecture specification will be developed iteratively in two steps: The first version (D2.7) for the first basic system prototype of T5.5, as a base for the first piloting round; and the second version (D2.8) for the final IMPULSE system of T5.5, as a base for the second piloting round and subsequent adoption of IMPULSE after the project. The deliverable is structured as follows: background and overview of the IMPULSE e-ID solution, followed by architectural analysis and design.

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## Abbreviations and acronyms

- **AI:** Artificial intelligence
- **ASR:** Architecturally significant requirement
- **BC:** Blockchain
- **DID:** Decentralized identifier
- **DLT:** Distributed ledger technology
- **e-ID:** Electronic identity/identification
- **EBSI:** European blockchain service infrastructure
- **eIDAS:** Shorthand for “electronic Identification, Authentication and Trust Services”. Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC
- **ESSIF:** European self-sovereign identity framework
- **FR:** Functional requirement
- **IDM:** Identity management
- **IDP:** Identity provider
- **ML:** Machine learning
- **MRZ:** Machine-readable zone
- **OCR:** Optical character recognition
- **PA:** Public administration
- **QA:** Quality attribute (non-functional requirement)
- **REST:** Representational state transfer
- **RP:** Relying party
- **SP:** Service provider
- **SSI:** Self-sovereign identity
- **SSO:** Single sign-on
- **TI:** Trusted issuer
- **UI:** User interface
- **VC:** Verifiable credential
- **VP:** Verifiable presentation
- **WP:** Work package (IMPULSE project)

## Definitions

- **Architecturally significant requirement:** A subset of functional and non-functional requirements that outlines the most significant decisions for the high-level design of the software, which are usually related to key technology choices (e.g. choices of frameworks and dependencies) or the overall structure (e.g., monolithic deployment unit vs microservices) (Brown, 2018).
- **Software architecture:** The set of fundamental concepts and properties of a program or computing system within its environment, represented through the abstraction of its constitutive elements, the relationships among those elements, as well as the principles and choices guiding its overall design and evolution (Rozanski and Woods, 2012; Bass, Clements and Kazman, 2013; Brown, 2018).
- **Stakeholder:** People for whom the system is built, or who are directly or indirectly concerned about it (Rozanski and Woods, 2012; Bass, Clements and Kazman, 2013).
- **View:** In software architecture, the term “architectural view” or simply “view” is used to describe the representation of a coherent set of architectural elements (Bass, Clements and Kazman, 2013), which are depicted from a certain perspective that emphasizes one or more key concerns of the software, such as its structure, its behaviour, or its dependencies. By implication, each view is aimed at specific groups of stakeholders to whom those concerns are important (Rozanski and Woods, 2012).
- **Viewpoint:** The description of the scope, target audience, legend, notation, conventions, or symbols in the diagrams, which altogether serve as a template to construct and interpret a view (Rozanski and Woods, 2012).

# 1 Introduction

## 1.1 Background

This deliverable (D2.7) corresponds to the first iteration of IMPULSE's architecture specification (version 1 – V1), which outlines the high-level software architecture design, prior to the first instantiation (D2.9) and the first assessment of the case study pilots (D2.11). The process for the construction of this deliverable is shown below:

The contents of D2.7 were shared responsibility of all partners involved in T2.3 (LUT, ALiCE, GRAD, ICERT, TREE)

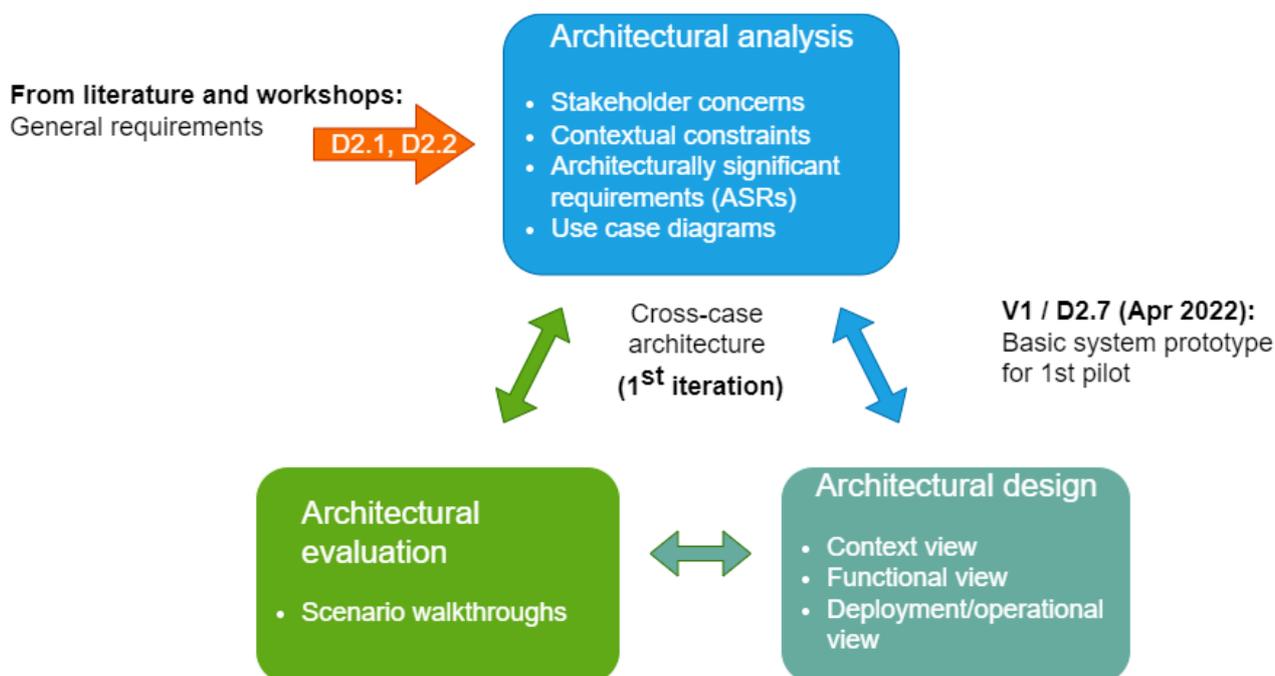
The technical partners (ALiCE, GRAD, ICERT, TREE) wrote specific sections of the document concerning their own technical components, based on their internal meetings and discussions within the WP2 and WP5 of IMPULSE

LUT provided the overall structure of the deliverable, unified and harmonized the contents, and designed the initial base diagrams for open discussion and review

LUT scheduled follow-up communications (emails and/or meetings) each technical partner, in order to resolve ambiguities or clarify specific points

This architecture specification deliverable (D2.7) comprise three activities that are interconnected and iterative: Architectural analysis, architectural design, and architectural evaluation.

As shown in Figure 1, the first iteration of the architecture specification (D2.7) focused on the requirements from scientific literature and internal co-creation workshop that were summarized in the requirements specification V1 (D2.3), the initial analysis of the case studies and their stakeholders (D2.1), and the technical specifications of the IMPULSE electronic identity (e-ID) solution according to the project DoA. These sources of input were combined during the first round of architectural analysis and design. The results of this deliverable are the basis to guide the work of instantiation, integration, and adaptation of the IMPULSE e-ID solution to the initial round of pilots in T2.4 and T2.5.



**Figure 1: Relationship among the architecture specification V1 and other deliverables of WP2**

## 1.2 Aim of this deliverable

This deliverable aims at providing to general audiences (including non-technical stakeholders, such as citizens, public administrators, policymakers, etc.) a comprehensive view of the high-level software architecture design of the e-ID solution proposed by IMPULSE. These objectives are summarized through the following research questions and sub-questions:

- How does a new e-ID solution based on the vision and stack of disruptive technologies of IMPULSE work?
  - o Who are the main actors that interact directly or indirectly with the e-ID solution?
  - o What are the main features and use cases of the e-ID solution?
  - o What is the scope or boundary between the e-ID solution and other software systems or platforms?
  - o How are the functional responsibilities of the e-ID solution distributed among different components?
- How should the proposed e-ID solution be instantiated, fine-tuned, and deployed to each one of the pilot case environments?
  - o What kind of integrations to other systems, internal and external to the public administrations or the rest of the IMPULSE consortium, are required for the functioning of the e-ID solution?

The first question refers to the high-level, general architecture, which shall be applied across any pilot case implementations, whereas the second question refers to any case-specific considerations that are deemed necessary for the successful local implementation of the proposed solution.

## 1.3 Overview of the IMPULSE e-ID solution

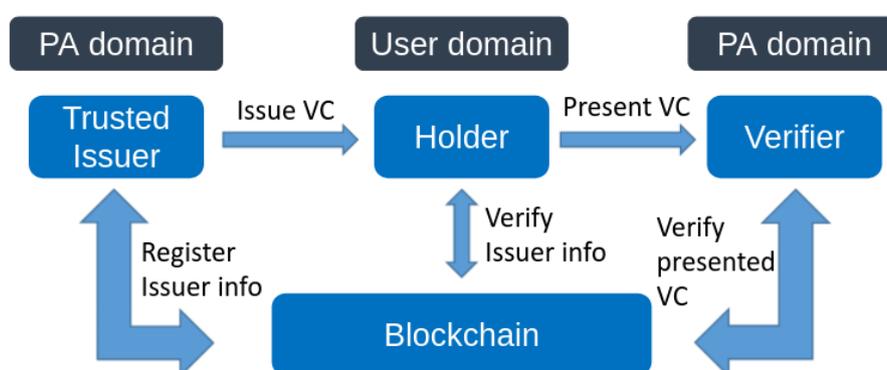
IMPULSE is a novel e-ID management system that can be integrated as a new option into online public services. It acts as a decentralized single sign-on (SSO) software solution, which can allow citizens to access online public services from different public administrations (PA), also referred to as service providers (SP), by using the camera of their mobile device as authentication mechanism.

e-ID systems manage sensitive and personal data that must be duly protected. IMPULSE proposes an alternative to the existing e-ID management systems that is both more secure and better at preserving the user's privacy. On one hand, through the use of biometrics, IMPULSE provides additional security checks that are harder to bypass than those found in traditional e-ID systems based on single-factor authentication (i.e.,

username and password). On the other hand, IMPULSE gives the user more control over their personal data than those e-ID management systems based on centralized or federated architectures (e.g., Facebook, Google, LinkedIn), because it adopts the concept of self-sovereign identity (SSI) at the core of its user-centric approach to e-ID.

IMPULSE follows ESSIF's governance framework, which relies on smart contracts that store the relevant information (e.g., organizational information about the issuers of credentials). As shown in Figure 2, the SSI scheme of IMPULSE is similar to other SSI implementations, relying on the distributed ledger technology (DLT) commonly known as "blockchain", as a means to verify the users' credentials without the need for a central trust authority.

Under the SSI architecture, the user's e-ID is stored in the user's own mobile device in the form of a "verifiable credential" (VC), which contains a special type of persistent identifier called "decentralized identifier" (DID)<sup>12</sup>. While the VC remains always in the user's own device, only the DID is saved to the blockchain, so that it can be later used as a proof of integrity for the e-ID. Possible privacy issues related to this architecture are currently under consideration within the ESSIF framework and IMPULSE will follow the updates to be aligned with their identity model.



**Figure 2: Entities or organizations involved in the SSI scheme of IMPULSE.**

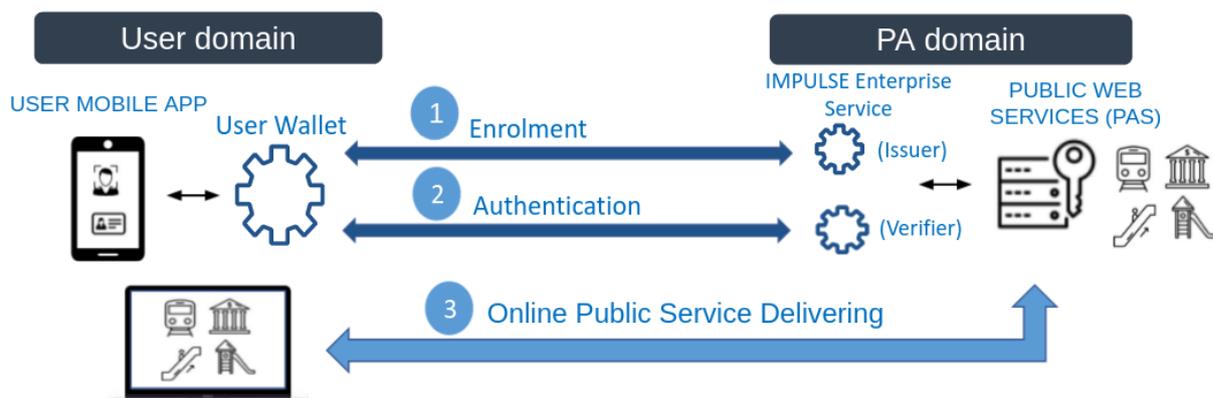
By combining three existing and disruptive technologies, namely Artificial Intelligence (AI), Blockchain (BC) and Smart Contracts (SC), IMPULSE aims to transform the two critical processes required to access the online public services: Enrolment and authentication. These are the same two basic workflows or scenarios considered for the design and implementation of the IMPULSE e-ID solution:

1. **Registration of the e-ID (enrolment or onboarding):** Through this digital onboarding process, users request for the first time their identity VC, which will be used later to authenticate to the online public services.
2. **Use of the e-ID (authentication):** Users present their identity VC in order to authenticate to the online public services.

A third workflow or process related to IMPULSE, but not directly handled by the e-ID solution, is the delivery of the online public service itself, after the end user has successfully authenticated. Figure 3 illustrates the basic workflow scenarios and entities involved.

<sup>1</sup> <https://www.w3.org/TR/did-core/>

<sup>2</sup> <https://www.w3.org/TR/did-use-cases/>



**Figure 3: Basic workflows or processes related to IMPULSE.**

The following subsections explain the sequence of steps for each one of basic two scenarios handled by IMPULSE.

### 1.3.1 Registration of the e-ID (enrolment or onboarding)

- The user is requested to present an identification document. The document can be a passport or any legally recognized national ID, which must be held and shown in front of the device camera.
  - For the initial round of pilots, each case will choose only one type of ID document (the most common or widely adopted). Additional ID documents will be supported in the second iteration of pilots.
- After the ID document has been scanned, the person takes a selfie of her face. Face biometrics are collected and securely stored.
- The software uses a combination of algorithmic solutions based on biometrics and document verification techniques to check the user's identity.
  - This involves the validation of the ID document itself (document verification techniques) and a perfect match with the holder (facial verification techniques). To prevent fraud, deep learning-based face recognition algorithms are used to compare the user's selfie with the photo on the ID card.
  - Additional security measures for presentation attack detection are applied following the recommendations of the ISO/IEC 30107 standard to guarantee the security of the biometric onboarding.
- Provided that the verification is correct, a DID is generated and registered in a permissioned blockchain managed by a distributed network of nodes.
  - Identities based on the ledger (blockchain) are not under the control of any single identity provider (IDP), but instead the citizen retains the control of her own e-ID, associated personal data, and the rules enforcing the informed consent clauses for processing it. This principle is also known as SSI.
- The e-ID of the user is stored as a VC in the user's own mobile device. The VC contains a reference to the same DID that was registered in the blockchain, so that the user's identity can be verified without the need for a trust authority or identity provider.
- A smart contract between the citizen and the PA/SP may also be established in later iterations of the software solution, in order to enable a more dynamic management of the terms and conditions for processing personal data.

### 1.3.2 Use of the e-ID (authentication)

- The user requests the access to a public service or resource (this could also apply to private ones under the same criteria). Citizens (or legal entities) can use their newly derived e-ID for authentication.
- The PA/SP verifies the VC's DID in the blockchain and requests the user to prove the ownership of that VC by issuing a challenge.
- The user proves her identity again using real-time face recognition.
- If the identity verification process takes place successfully, the user is forwarded or redirected to the service. Otherwise, access to the service is denied.

## 2 Architectural analysis

This section presents the factors that provide a starting point and drive the software architecture design, namely: The stakeholders, their needs, and their concerns, together with other contextual or environmental constraints that are externally imposed upon the project. The aforementioned factors (i.e., problem domain) are translated into an actionable set of requirements (i.e., solution domain), formulated from the perspective of the software system features and characteristics.

### 2.1 Stakeholders, needs, and concerns

These refer to the organizations or individuals that will interact with the IMPULSE e-ID solution. The same stakeholder can have multiple roles. Table 1 summarizes the main groups of stakeholders that use, interact, and/or are affected directly or indirectly by the e-ID solution. Some stakeholders may fulfil multiple roles at the same time, such as the public administrations that will also act in the pilot case experiments as SP, TI, and RP, even if in a real production environment, each of these functions could be assigned to different organizations.

**Table 1: List of stakeholders (internal and external to IMPULSE).**

| Stakeholder name (as Role)                                | Internal or external to IMPULSE consortium | Description   | Individual or organization | IMPULSE selection (if known), other examples  |
|---|--|---|----------------------------|---|
| <b>Technical (development) partner</b>                    | Internal                                   | Designs and develops the e-ID solution  | Organization               | GRAD, ICERT, ALiCE, TREE, CEL   |
| <b>PA as Service provider (SP)</b>                        | Internal                                   | Offers online public services to end users  | Organization               | ARH, ERTZ, GIJON, MOP, RVK, UC/IC   |
| <b>PA as Trusted issuer (TI)</b>                          | Internal                                   | Issues the VC to the end user   | Organization               | ARH, ERTZ, GIJON, MOP, RVK, UC/IC   |
| <b>PA as Relying party (RP)</b>                           | Internal                                   | Verifies the validity of the end user's VC  | Organization               | ARH, ERTZ, GIJON, MOP, RVK, UC/IC   |
| <b>End user / Citizen / Natural person / Holder of VC</b> | External                                   | Manages its own personal VC to access the service provided by the PA  | Individual                 | -   |
| <b>Blockchain infrastructure provider</b>                 | External                                   | Offers the SSI governance framework and the underlying blockchain DLT                                       | Organization               | EBSI  |
| <b>External software vendor / Technical tender</b>        | External                                   | Adapts the IMPULSE e-ID solution to the specific use case of the PA and integrates it into the PA's systems | Organization               | See D2.1, Table 3. Other vendors to be selected through public tenders in Spring 2022 |

Each stakeholder group has a unique set of needs and concerns, which shall be addressed by the IMPULSE e-ID solution. The needs and concerns are different than simply listing anything that the stakeholder “wants”: It should refer to the goals that the stakeholder wants to achieve (the jobs-to-be-done) and should be technically, legally, and ethically feasible to achieve those intended goals. Unlike software requirements, the needs and concerns belong to the problem domain. Consequently, they are generally phrased using the stakeholders' own perspective and language.

**Table 2: Needs and concerns of stakeholders (based on D2.1 and D2.2).**

| Stakeholder role (D2.1)                | High-level goal (D2.2):<br>Evaluation criteria (D2.1)  | Concern (D2.2)  |
|--|--|---|
| Functional (Regular users or citizens) | Compliance to legal regulations, technical, and ethical standards<br><br>Trustworthiness: Resilience to attack, security, and fraud prevention             | As a citizen, I want that my personal and biometric data remain protected, so that I am sure that unauthorized third parties cannot access confidential information about me.   |
| Functional (Regular users or citizens) | Trustworthiness: Transparency, understandability, explainability, control and governance of personal data  | As a citizen, I want to know where my information is stored and how it is used, so that I can feel it is safe from unauthorized access and/or processing.   |
| Functional (Regular users or citizens) | Usability and user friendliness:<br>Efficiency, productivity   | As a citizen, I want to access different public services without the need of memorizing many user accounts and passwords, so that I can reduce the time and cognitive burden.   |
| Functional (Regular users or citizens) | Trustworthiness: Security and fraud prevention   | As a citizen, I want to have an easy way to protect or delete the personal data stored in my mobile device if I lose it, so that I am sure that unauthorized third parties cannot access confidential information about me.   |
| Responsibles (PAs)                     | Technical robustness: Reliability, accuracy  | As a responsible, I want to grant access to public services to citizens whose identity has been verified, so that I can prevent unauthorized access and misuse of public resources.   |
| Operators (PAs)                        | Technical robustness: Cross-border interoperability, mutual recognition, scalability   | As an operator, I want to have an interoperable e-ID solution, so that I can easily integrate new services and reach a larger number of users.  |
| Functional (Technical partner)         | Compliance to legal regulations, technical, and ethical standards:<br>Control and governance over own personal data<br><br>Usability and user friendliness | As a technical partner, I want the users to own a smartphone device, so that they can carry their identity information with them instead of having to do the onboarding again (e.g., using a device provided by the PA) every time they want to access a service.   |
| Functional (Technical partner)         | Technical robustness:<br>Maintainability, effectiveness / validity / functionality   | As a technical partner, I want the users to keep the user app up to date, so that any new functionality can be used.  |
| Functional (Technical partner)         | Trustworthiness: Security and fraud prevention   | As a technical partner, I want the PAs to manage the system in a secure way, so that the system does not get compromised.   |
| Functional (Technical partner)         | Trustworthiness: Security and fraud prevention   | As a technical partner, I want the PA to have a fallback method (e.g., manual verification) to check the identity document and biometric information of the user, so that they can accept or reject the onboarding if the facial recognition or the document verification services do not provide decisive results. |

## 2.2 Constraints of the project context and environment

This section lists the limitations, restrictions, or constraints that are imposed upon the project due to external factors, which do not depend on and/or cannot be bypassed the project partners implementing the IMPULSE e-ID solution. Examples of such constraints might be related to the current state-of-the-art of the selected technologies, legal and regulatory framework, or time and resource limitations.

**Table 3: Contextual and environmental constraints of the IMPULSE e-ID solution**

| Const. ID | Categories                                | Description  | Proponent |
|-----------|---|--|-----------|
| CC-01     | Device compatibility<br>Face Verification | The on-device face verification will require Android devices with version 8.1 or higher. | AliCE     |

## 2.3 Architecturally significant requirements (ASRs)

Architecturally significant requirements (ASRs) are the subset of system requirements that have a significant impact or effect on the software architecture. Some indicators of this impact or effect are:

- The requirement pervades through the whole design
- The requirement is risky
- The requirement has a very high business value or cost of opportunity
- The requirement is non-negotiable
- The requirement is very difficult to change later in the project

Some examples of things that are not ASRs are the formatting or layout of the user interface (UI), since they can be implemented relatively easily, with few dependencies on other parts of the system, or without the need for major modifications in the overarching distribution of software components and/or the underlying hardware infrastructure.

### 2.3.1 Functional ASRs (features)

The table below summarizes the minimum essential tasks that the system must perform during runtime, as well as its inputs and outputs. The initial list of requirements comes from the IMPULSE project description and the input from project stakeholders, which was previously collected and summarized in deliverable 2.2 (IMPULSE requirements specification V1).

The ASRs have been sorted by their priority, based on the “MoSCoW” method:

- **Must do:** Functionalities that are essential for the proper operation of the IMPULSE e-ID solution and that must be fully implemented, in order to run the 1<sup>st</sup> round of pilots
- **Should do:** Functionalities that are expected in either the 1<sup>st</sup> round or the 2<sup>nd</sup> round of pilots, but which will eventually need to be implemented nevertheless
- **Could do:** Optional or value-adding functionalities that may be expected for the 2<sup>nd</sup> round of pilots, if time and resources permit it

**Table 4: List of functional ASRs (based on the requirements specification V1 D2.2).**

| Req. ID | Categories                          | Description   | Priority | Involved partner(s) |
|---------|-------------------------------------|---|----------|---------------------|
| FR-01   | Onboarding<br>Document verification | The IMPULSE system shall recognize that the user’s identity card or passport is legitimate (real)       | Must do  | TREE                |
| FR-02   | Onboarding<br>Document verification | The IMPULSE system shall recognize that the user’s identity card or passport is valid (has not expired) | Must do  | TREE                |

| Req. ID | Categories   | Description  | Priority  | Involved partner(s)    |
|---------|--|--|-----------|------------------------|
| FR-03   | Onboarding<br>Document verification  | The IMPULSE system shall recognize that the received identity card or passport belongs to the user   | Must do   | TREE                   |
| FR-04   | Usability<br>Document verification   | The IMPULSE system should request a new image of the identity card or passport if the quality of the recognized text is not enough to perform the validation process | Must do   | TREE                   |
| FR-05   | Onboarding<br>Face Verification  | The IMPULSE system shall verify that the user's face photo (selfie) matches the face from the picture in the ID document   | Must do   | ALiCE                  |
| FR-06   | Onboarding<br>Management of VCs  | The IMPULSE system shall generate a VC, based on the photos of the user's face and the identity card or passport   | Must do   | GRAD                   |
| FR-07   | Management of VCs  | The IMPULSE system shall store the user's VC and the public-private key pair in the user's control in the own mobile device, following SSI best practices            | Must do   | GRAD                   |
| FR-08   | Management of VCs  | The IMPULSE system shall store the DID of the user in the blockchain   | Must do   | GRAD                   |
| FR-09   | Authentication   | The IMPULSE system shall issue a challenge to verify that the user who is trying to authenticate is the owner of the VC  | Must do   | ALiCE,<br>GRAD<br>(UI) |
| FR-10   | Authentication   | The IMPULSE system shall check against the blockchain that the user's VC has not been tampered with  | Must do   | GRAD                   |
| FR-11   | Authentication   | The IMPULSE system (i.e., enterprise service) shall send a presentation request to the PA in charge of the requested online service                                  | Must do   | GRAD                   |
| FR-12   | Usability<br>Transparency<br>Regulatory compliance                           | The IMPULSE system should inform the user about the status of the registration (onboarding) process  | Must do   | GRAD                   |
| FR-13   | Usability<br>Transparency<br>Regulatory compliance                           | The IMPULSE system should inform the user about the status of the authentication process   | Must do   | GRAD                   |
| FR-14   | Security   | The IMPULSE system shall allow users to control their data in a self-sovereign manner  | Should do | ICERT                  |
| FR-15   | Security   | The IMPULSE system shall protect identity information (e.g., ID document, facial, gender, location) that are most critical   | Should do | ICERT                  |
| FR-16   | Transparency<br>Regulatory compliance  | The IMPULSE system should allow the user to consult and request the deletion of their off-chain data   | Should do | PA,<br>GRAD            |
| FR-17   | Authentication<br>Usability<br>Transparency<br>Effectiveness and reliability | The IMPULSE system should identify the reasons for failure of the authentication process and communicate them to the user.   | Should do | GRAD                   |
| FR-18   | Management of VCs  | The IMPULSE system shall provide the option to choose a particular e-ID if the user has multiple VCs stored on his or her device when logging to a public service    | Could do  | GRAD                   |
| FR-19   | Authentication<br>Face verification  | The IMPULSE system shall match the user's face photo (selfie) to an existing VC stored in the device   | Could do  | GRAD                   |

### 2.3.2 Non-functional ASRs (quality attributes)

The table below summarizes how the system is expected to behave while conducting its essential tasks. Non-functional ASRs generally refer to some overall quality attribute of the system, often expressed using words that end in “-ility”, such as reliability, usability, or interoperability. Non-functional ASRs should clearly indicate a metric, acceptable range, or test, which allows to verify whether the quality attribute has been met at the expected level of definition.

The ASRs have been sorted by their priority, based on the “MoSCoW” method:

- **Must do:** Essential software attributes, expected behaviour and/or metrics that must be met by the IMPULSE e-ID solution, in order to run the 1<sup>st</sup> round of pilots
- **Should do:** Software attributes or metrics that must be met by the IMPULSE e-ID solution, in either the 1<sup>st</sup> round or the 2<sup>nd</sup> round of pilots
- **Could do:** Optional or value-adding attributes and metrics (e.g., optimizing use of resources, refactoring, addressing technical debt) that may be fulfilled by the IMPULSE e-ID solution during the 2<sup>nd</sup> round of pilots, if time and resources permit it

**Table 5: List of non-functional ASRs (based on the requirements specification V1 D2.2).**

| Req. ID | Categories  | Description  | Testable / Verifiable | Priority  | Involved partner(s) |
|---------|---|--|-----------------------|-----------|---------------------|
| QA-01   | Face verification<br>Effectiveness<br>and reliability     | False Acceptance Rate (FAR) <= 1%: Out of 100 authentication requests, up to 1 time the “wrong person” may be authenticated even though it should have been rejected (false positive)  | Y                     | Must do   | ALiCE               |
| QA-02   | Face verification<br>Effectiveness<br>and reliability     | False Match Rate (FMR) <= 1%: Same concept than FAR but related to face-match. Out of 100 face-matches, up to 1 may be recognized as a match (the score between selfie and ID photo is above the designated threshold), even though it should have been rejected (with score below the threshold), because there are not enough similarities between the ID photo and the selfie | Y                     | Must do   | ALiCE               |
| QA-03   | Document verification<br>Effectiveness<br>and reliability | The system should be able to recognize text from images of identity cards or passports of varying quality, illumination, resolution and focus  | N                     | Must do   | TREE                |
| QA-04   | Data protection<br>Regulatory compliance<br>Security      | The public key should be stored in BC and anyway it must never be possible to trace back from the public to the private key  | Y                     | Must do   | ICERT, CEL          |
| QA-05   | Data protection<br>and security                           | The system should prevent unauthorized third parties from accessing any user’s personal data   | N                     | Should do | GRAD                |
| QA-06   | Data protection<br>and security                           | Biometrics and other personal identity data should be encrypted  | N                     | Should do | ALiCE, GRAD         |
| QA-07   | Face verification<br>Usability                            | The system should be able to recognize faces captured from images with different resolutions and illumination  | N                     | Should do | ALiCE               |

| Req. ID | Categories  | Description  | Testable / Verifiable | Priority              | Involved partner(s) |
|---------|---|--|-----------------------|-----------------------|---------------------|
| QA-08   | Usability<br>Transparency   | The system should provide basic instructions (of the mobile app) in a language that is simple and clear to the user  | N                     | Should do             | GRAD                |
| QA-09   | Onboarding<br>Usability<br>Transparency                               | The system should provide simple and well-guided user actions when collecting image samples for face recognition   | N                     | Should do             | ALiCE               |
| QA-10   | Authentication<br>Usability   | The system should reduce cognitive burden (remembering many user accounts and passwords) for users.  | N                     | Should do             | GRAD                |
| QA-11   | Face verification<br>Effectiveness<br>and reliability                 | True Positive Rate (TPR) > 75%:<br>The system should accept the “right user” to authenticate at least 76 out of every 100 times  | Y                     | Should do             | ALiCE               |
| QA-12   | Face verification<br>Effectiveness<br>and reliability                 | False Rejection Rate (FRR) <= 25%: Out of 100 authentication requests, up to 25 may be denied even if the user is really who she claims to be (false negative)   | Y                     | Should do             | ALiCE               |
| QA-13   | Document verification<br>Effectiveness<br>and reliability             | True Positive Rate (TPR) > 75%:<br>The system should accept genuine identity cards or passports at least 76 out of every 100 times   | Y                     | Should do             | TREE                |
| QA-14   | Document verification<br>Effectiveness<br>and reliability             | False Acceptance Rate (FAR) <= 1%: Out of 100 identity card or passport validation requests, up to 1 time a forged or tampered identity card or passport may be accepted even though it should have been rejected (false positive) | Y                     | Should do             | TREE                |
| QA-15   | Data protection<br>Regulatory compliance<br>Transparency              | The SC should ensure a plain oversight and control by the users over the consent management process (provide the chance to withdraw the consent).  | Y                     | Should do             | CEL,<br>ICERT       |
| QA-16   | Data protection<br>Regulatory compliance<br>Usability<br>Transparency | The system should provide informed consent in a legal language and accessible with dedicated icons.  | Y                     | Should do             | CEL,<br>ICERT       |
| QA-17   | Security<br>Transparency  | The system should indicate users where their personal data is stored.  | Y                     | Should do             | CEL,<br>ICERT       |
| QA-18   | Portability and availability  | The system should allow to authenticate users at any place and anytime   | N                     | Won't do <sup>3</sup> | ALL                 |

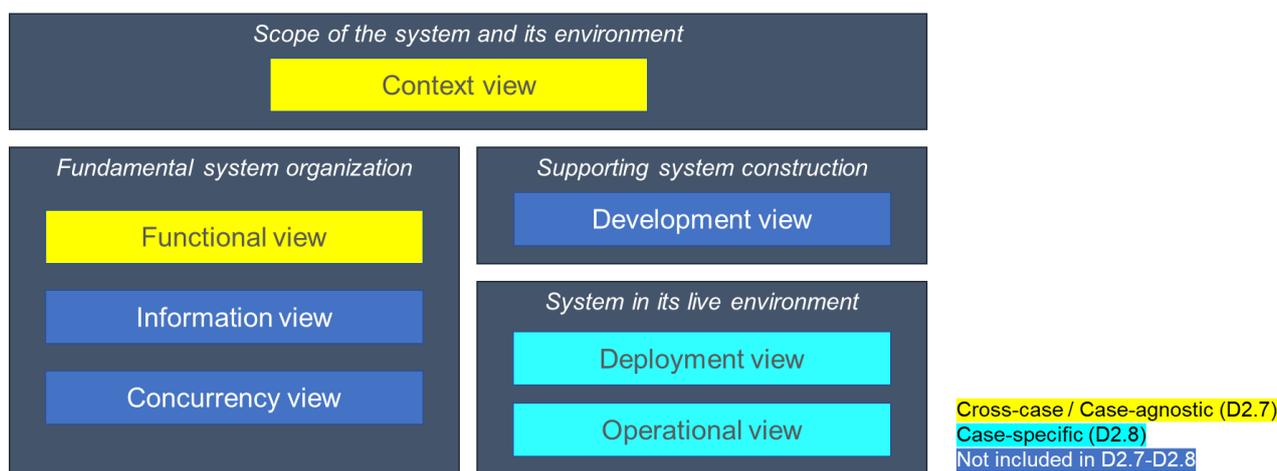
<sup>3</sup> The pilots will be conducted in a controlled environment and the testing of cross-border services is not part of the case study design of the IMPULSE project.

### 3 Architectural design

This chapter summarizes the essential features of the IMPULSE e-ID solution architecture. It begins with a list of the key design decisions that have been adopted by the technical partners of the Consortium, in order to address certain requirements or constraints of the project, prior to the execution of the first piloting round. This is followed by a set of diagrams (i.e., architectural views), which illustrate the high-level design of the IMPULSE system architecture from a “black box” (context) and “white box” (functional) perspective.

Figure 4 outlines the scope of the different views that will be covered in the two iterations of the architecture specification deliverables of WP2 (D2.7-D2.8). The views marked in yellow refer to key aspects of the software design that are transparent or agnostic to the environment of the pilot cases. The views marked in light blue refer to key aspects that are related to or depend on the integration and instantiation environment of each pilot case (even if the IMPULSE e-ID solution is always the same, the configuration of actors, hardware, and software elements surrounding the e-ID solution can differ). Both the yellow and light blue boxes refer to views covering the high-level software design and addressing key aspects that concern a wide set of project stakeholders, such as public administrations, policymakers, and citizens.

On another hand, the views marked in dark blue refer to key aspects that concern primarily the technical partners implementing the solution. These views may also reveal lower-level details that are protected by the individual partner organizations’ IP rights under the IMPULSE Consortium grant agreement. Consequently, the views marked in dark blue remain outside the scope of the public architecture specification deliverables of WP2.



**Figure 4: Architectural views covered in the specification deliverables of IMPULSE WP2 (D2.7-D2.8)**

#### 3.1 Main design decisions

These are key decisions consciously taken by the project partners (while discussing the options to address or implement the ASRs), which can have a significant impact or influence over the design of the software architecture. Design decisions emerge as a *response* of the technical team to solve specific ASRs or project constraints. In other words, a design decision differs from a software requirement or project constraint, because (1) it is not always requested by any specific stakeholder group or end-users, and/or (2) it is generally one of multiple other alternatives that the development team can choose from. Consequently, design decisions are often negotiable among project stakeholders and have “tangible” or measurable trade-offs (both positive and/or negative), which can be observed for example, in between the first and second piloting rounds of IMPULSE.

**Table 6. List of main design decisions adopted by the IMPULSE partners**

| Decision ID  | Brief description and rationale  | ASR or constraint from which this decision originates (if applicable) | Possible risks or trade-offs  |
|--------------|--|---|---|
| <b>DD-01</b> | Selection of EBSI/ESSIF as provider and framework for blockchain infrastructure  |   | <p>Saving costs of licensing and/or usage of infrastructure provided by a private vendor (+).</p> <p>Binding the IMPULSE piloting roadmap and the development status of the e-ID solution to the EBSI timeline (-).</p>   |
| <b>DD-02</b> | Review of identity document images by a civil servant, in case of positive detection of forgery  | QA-14   | <p>Access can still be guaranteed in case the document verification module gives a false negative (+).</p> <p>Slower access to the solution (-).</p>  |
| <b>DD-03</b> | Restriction of identity document types accepted by the system to: National ID card (GIJON, ERTZ, MOP, UC/IC) or passport (ARH, RVK)        |   | <p>Better performance for the selected types (+).</p> <p>Enabling the retrieval of a unique identifier (e.g., national identity code) per each user or the e-ID solution (+).</p> <p>Lesser variety of accepted ID documents (-).</p>   |
| <b>DD-04</b> | Asynchronous communication between the document verification service and the enterprise service of IMPULSE (Estimated time: 1-2 minutes)   |   | <p>Lower waiting times and better user experience overall (+).</p> <p>Decreased user experience and additional steps in the registration / onboarding workflow (-).</p> <p>Feedback regarding errors in the process is not provided live to the users (-)</p> <p>Longer waiting times outside the app might cause the user to abandon the registration (-).</p> |
| <b>DD-05</b> | Notifications about the availability of the verifiable authorization (i.e., permission to write in the EBSI blockchain) are sent via email | DD-01   | End user requires an email account and client, increased time during the registration / onboarding, waiting for the email notification (-).   |
| <b>DD-06</b> | A list of VC, showing only the VC's name, is available without face recognition.   | FR-10   | <p>Each VC can be linked with a different biometric profile (+).</p> <p>The number of credentials and the name of each credential can be seen by someone who has access to the user's device (-).</p>   |

| Decision ID  | Brief description and rationale   | ASR or constraint from which this decision originates (if applicable) | Possible risks or trade-offs  |
|--------------|---|---|---|
| <b>DD-07</b> | The app uses the language configured as primary in the smartphone. If translations are not available for this language, English is used by default. | QA-04   | Easier setup (+).<br><br>Less configurable (-).   |
| <b>DD-08</b> | Use of standard VC schemas instead of ad-hoc schemas.   | FR-05   | Interoperability, reliability on the claims that must be present in the VC (+).<br><br>VC cannot contain specific claims that are not in the standard schema, even if we do not expect this to be a need (-). |

### 3.2 Context view

The purpose of the context view is to show the boundaries between the IMPULSE e-ID solution and other external software systems (i.e., managed and/or operated by third parties) to which it is integrated. In this view, the e-ID system under consideration is shown as a “black box”, since the focus is on delimiting the scope of what is covered (or not) under the context of the project, as well as the interactions with other human actors (i.e., individuals and organizations) or systems in the surrounding environment. Figure 5 shows the context view of the IMPULSE e-ID solution.

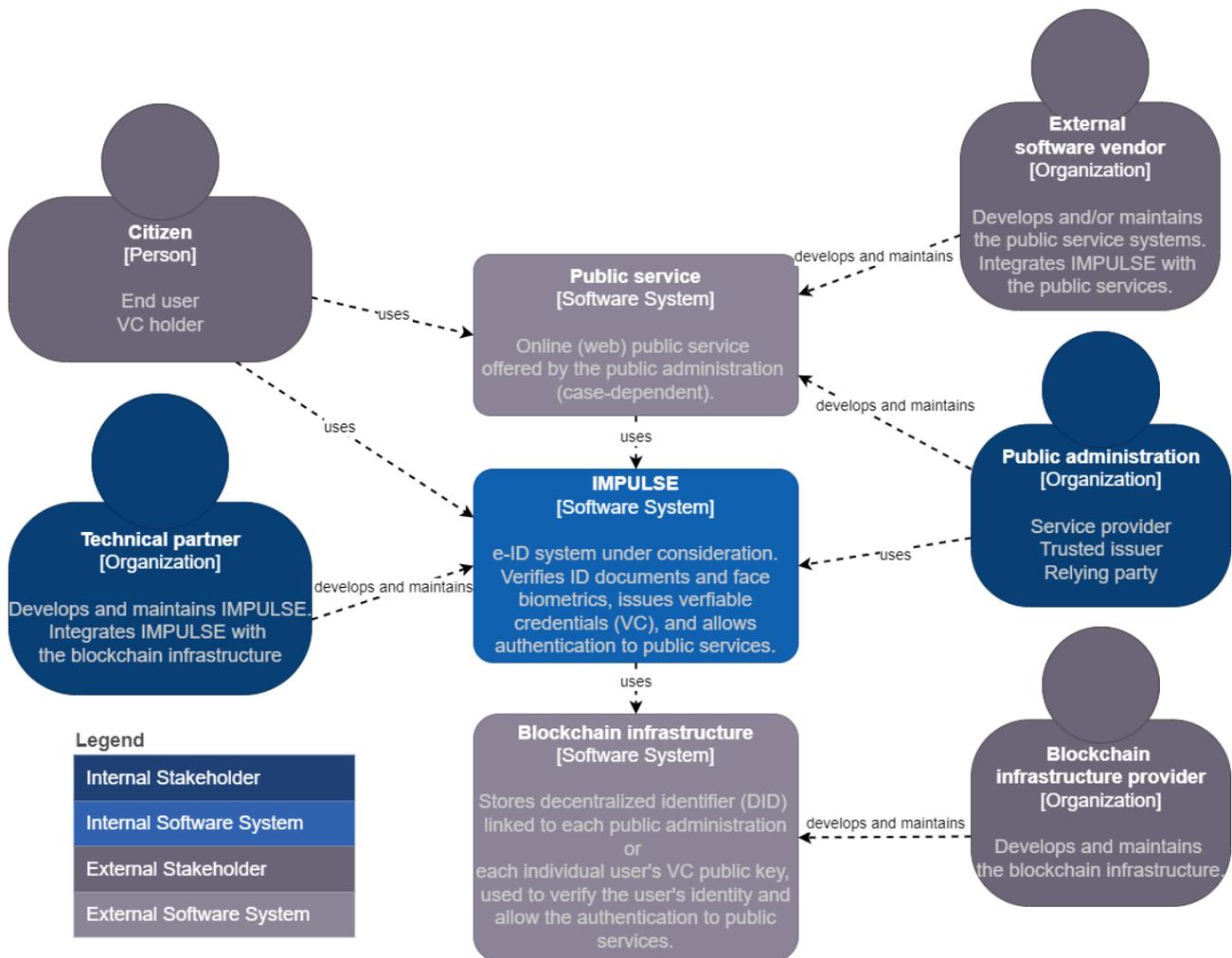


Figure 5: Context view of IMPULSE

### 3.3 Element catalogue

The element catalogue contains a list of the main blocks or functional elements of the IMPULSE e-ID solution, as well as any external systems to which it is integrated. The term “functional elements” refers to the logical units that allow the distribution of responsibilities (established in the functional ASRs) across different parts of the software system. In the architectural design, the functional elements can be represented at different levels of abstraction:

- Container: Separately deployable/runnable thing or runtime environment, typically (but not always) running in its own process space. It can fully or partially operate as a standalone part (can be “plugged in and out” of the software solution). Shown in Figure 6.
- Component: Grouping of related/interdependent functionalities, which have been encapsulated behind a well-defined interface
- Code (not included in the scope of the architecture specification deliverables V1-V2, D2.7-D2.8)

The table below lists the containers of IMPULSE with a single numeral using bold and underlined font. The components inside each container are listed with fractional/two-digit numbers and regular font.

**Table 7: Catalogue of functional elements of the IMPULSE e-ID solution**

| No       | Container Component                 | Type  | Description / Functionality   | Base technologies / Related projects                                 | Provider / Owner        |
|----------|-------------------------------------|---|---|--|-------------------------|
| <b>1</b> | <b><u>Mobile (end user) app</u></b> | Internal, application container                   | Provides an interface for end users to interact with the IMPULSE e-ID solution through their mobile device  | Android  | GRAD                    |
| 1.1      | User wallet                         | Internal, module component                        | Module within the mobile (end user) app that stores and provides an interface to make use of the cryptographic material needed to interact in the SSI environment (DIDs, key pairs, VCs, VPs).  | Android port created by GRAD of an open-source wallet called SSI Kit | GRAD                    |
| 1.2      | Biometric recognition module        | Internal, module component                        | Selfie vs. Selfie verification: Module within the mobile (end user) app that analyses the selfie indicating whether it is a bona fide presentation and extracts the facial biometric profile to be stored locally in the end-user device. This module also enables comparison between two facial biometric profiles allowing user authentication. This process happens after the server side (i.e., biometric service) user registration on the platform. | Android, TensorFlow, JNI   | AliCE                   |
| 1.3      | User interface                      | Internal, interface component                     | Interface used by end users to perform the needed operations in the IMPULSE e-ID solution.  | Android  | GRAD                    |
| <b>2</b> | <b><u>Enterprise service</u></b>    | Internal, subsystem                               | Provides an interface for PAs to interact with the IMPULSE e-ID solution  | Spring   | GRAD                    |
| 2.1      | Enterprise wallet                   | Internal, 3 <sup>rd</sup> party, module component | Module within the Enterprise Service that stores and provides an interface to make use of the cryptographic material needed to interact in the SSI environment (DIDs, key pairs, VCs, VPs).   | SSI Kit  | GRAD/ICERT <sup>4</sup> |
| 2.2      | Operator dashboard                  | Internal, interface component                     | Provides an interface for PAs' operators to manually approve or reject the onboardings to comply with eIDAS 2.0, since the biometric/document verification services might not provide enough accuracy.  | Thymeleaf  | GRAD                    |

<sup>4</sup> The Enterprise Wallet component in IMPULSE makes use of the SSI Kit (<https://github.com/walt-id/waltid-ssikit>) libraries. However, these libraries lacked functionality needed in IMPULSE (e.g., ESSIF Onboarding Service). This missing functionality has been developed by GRAD, and it can therefore be considered a provider for this component. ICERT also researched about the SSI Kit, tested the Enterprise Wallet and actively participated in the discussions regarding this component.

|          |   |                               |  |  |       |
|----------|---|-------------------------------|--|--|-------|
| <b>3</b> | <b><u>Biometric service</u></b>             | Internal, subsystem container | Selfie vs. ID document verification:<br>This service is invoked by the enterprise service to perform the biometric verification that matches both faces, selfie and ID document. It is available via API REST and it is intended to check first whether the user's selfie is a bona fide presentation and second, whether the selfie belongs to the same identity as the ID document. This identity verification happens when registering as a user on the platform. | Python, TensorFlow   | ALiCE |
| <b>4</b> | <b><u>Document verification service</u></b> | Internal, subsystem container | This service is invoked by the enterprise service for validating the identity documents uploaded by the users  | Optical Character Recognition (OCR), AI, <a href="#">SERIF</a> (fraud detection service) | TREE  |
| 4.1      | Photos quality check                        | Internal, service component   | This service checks the quality of the ID document photos (brightness and sharpness levels, characters visibility, etc.). In the case of a bad quality, the system needs to ask the end-user for a new photo.  | Image processing, OCR  | TREE  |
| 4.2      | MRZ Reader                                  | Internal, service component   | This service reads the machine-readable zone (MRZ) of the identity document, checks that it is valid and returns field information to be stored in the VC  | OCR, MRZ Validation  | TREE  |
| 4.3      | Copy-move tampering detector                | Internal, service component   | This service gives an estimation of the fact that some parts of the identity document image have been copied and pasted within the same image  | Scale-Invariant Feature Transform (SIFT), AI, Machine Learning (ML), Clustering          | TREE  |
| 4.4      | Imitation forgery detector                  | Internal, service component   | This service gives an estimation of the fact that some characters of the document have been manually introduced, and not officially printed by the authorities   | OCR, Feature Engineering, AI, ML, One-class Classification                               | TREE  |
| <b>5</b> | <b><u>Remote qseal service</u></b>          | Internal, subsystem container | This remote service is requested by the ESSIF implementation to be technically aligned with eIDAS references. The system signs a (JSON) VC by creating a valid eIDAS signature in JWT format within the Proof attribute. The system is not connected to an eIDAS node.   | JavaEE service, JWT, eIDAS algo  | ICERT |
| <b>6</b> | <b><u>Informed Consent Service</u></b>      | Internal, service component   | This service allows the user to give the consent of sharing personal information inside the Impulse solution. This consent is stored in a public blockchain using smart contracts.   | JavaScript   | CEL   |

### 3.4 Functional view – Container diagram

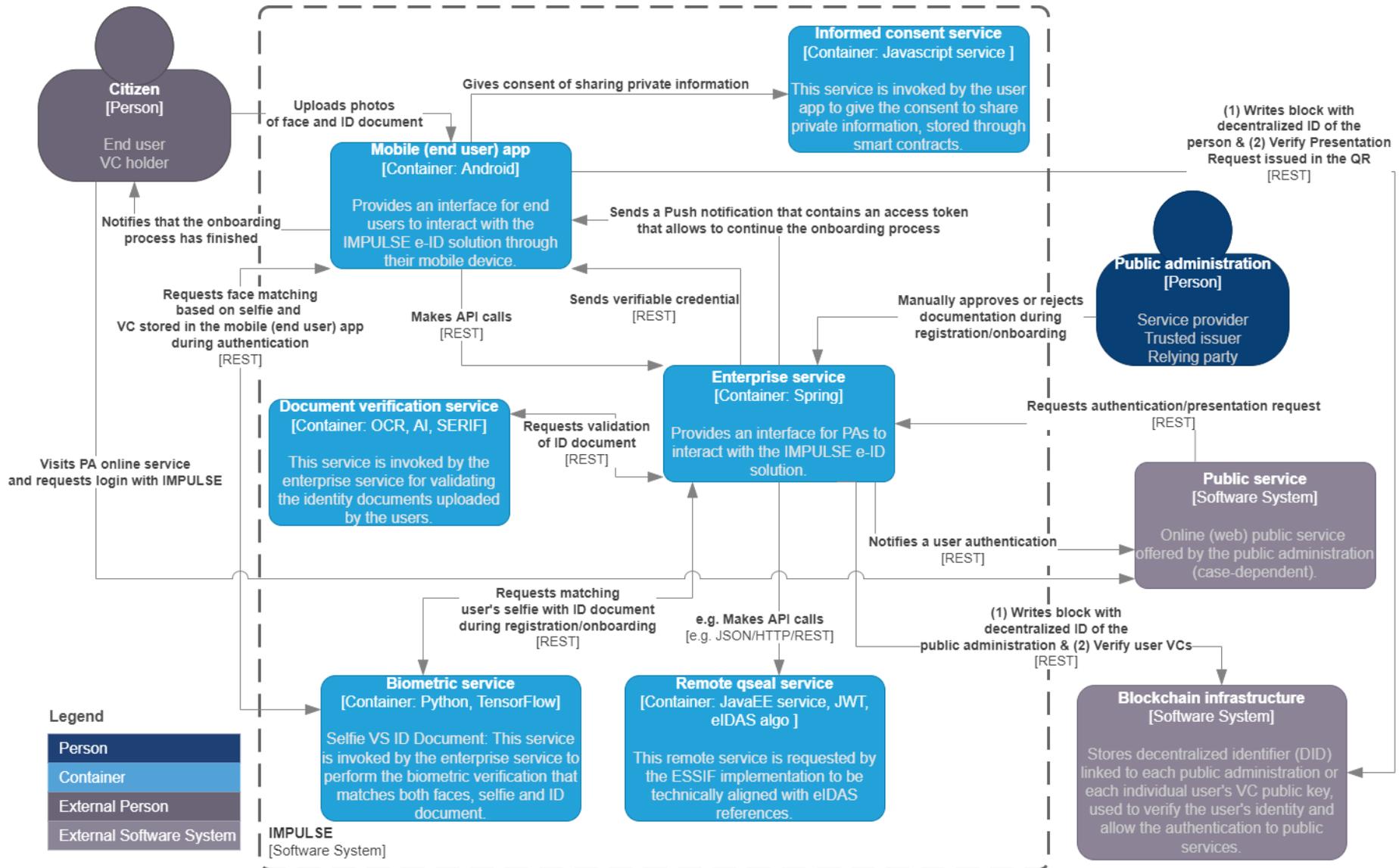


Figure 6: Highest-level blocks of standalone deployable or runnable functionality (i.e., containers) in the IMPULSE e-ID solution

## 4 Conclusions

This deliverable aimed to provide a view of the high-level software architecture design of IMPULSE and answer the following research questions and sub-questions.

- How does a new e-ID solution based on the vision and stack of disruptive technologies of IMPULSE work?
  - Who are the main actors that interact directly or indirectly with the e-ID solution?
  - What are the main features and use cases of the e-ID solution?
  - What is the scope or boundary between the e-ID solution and other software systems or platforms?
  - How are the functional responsibilities of the e-ID solution distributed among different components?
- How should the proposed e-ID solution be instantiated, fine-tuned, and deployed to each one of the pilot case environments?
  - What kind of integrations to other systems, internal and external to the public administrations or the rest of the IMPULSE consortium, are required for the functioning of the e-ID solution?

IMPULSE has multiple stakeholders, such as users/citizens, public administrators and technical partners. Each stakeholder have different needs and concerns that influence the requirements of the architecture. Based on these existing literature, technology, and stakeholder concerns, functional and non-functional ASRs were collected and divided into three categories by their priority using the MoSCoW method. The priorities are tied to the end-user pilots:

- **Must do** functionalities have to be implemented before 1<sup>st</sup> round of pilots
- **Should do** functionalities need be implemented before 1<sup>st</sup> or 2<sup>nd</sup> round of pilots
- **Could do** functionalities may be done before 2<sup>nd</sup> round of pilots.

Two thirds of the identified functional requirements belong to “must do” category while only a third of non-functional requirements have the same priority. This is due to functional requirements being important to get a working product while the non-functional requirements are quality of life improvements on a working product. Most non-functional requirements are prioritized as “should do” and are meant to be completed before the 2nd round of pilots.

The collected requirements were used as a basis for the architectural design of IMPULSE. The results of the architectural design process described in Chapter 3 of this deliverable were presented to the rest of IMPULSE partners in a workshop on March 17<sup>th</sup>, 2022, during a face-to-face meeting of the Consortium. During this same session, the technical partners also held a short demonstration of the process to deploy or instantiate the IMPULSE e-ID solution to each of the PA’s local environments.

The high-level architecture, which is based on a client-side / end-user mobile application app and an enterprise service deployed to the PA’s local environment, allows for a relatively straightforward and simple instantiation process.

Some of the key design decisions related to critical aspects of the software architecture, such as the adoption of the EBSI/ESSIF as blockchain network and governance framework, respectively (DD-01), were adopted internally by the members of the Consortium after considering different options and under the recommendations of the EC for alignment with European initiatives. . This key design decisions might be perceived differently by other external stakeholder groups, such as service providers, citizens, or policymakers, who can influence the future adoption and overall viability of IMPULSE. Similarly, other key design decisions like the need for manual ID verification during the registration process (DD-02), the limited range of valid ID document types accepted by the e-ID solution (DD-03), and the asynchronous communication between the document verification and the enterprise service of IMPULSE (DD-04) will almost certainly have an impact in the perceived usefulness and usability of the e-ID solution during the pilot experiments. Nevertheless, the consortium made these decisions considering the best options for the IMPULSE solution development and for expecting the user's acceptance

In general, the PAs expressed they had reached a better understanding of the scope, functionalities, and dependencies of the e-ID solution after the presentation of the architectural design and the live demonstration.

At the same time, the session also revealed the need to continue clarifying the goals, steps, and operational setup of the pilot case experiments.

Still some operations need to be more defined, but other tasks and deliverables of WP2 will continuously contribute to reduce these gaps between the design/development of the e-ID solution and the preparation of the local testing environments, e.g.:

- **T2.2/D2.5-2.6 Piloting roadmap V1-V2:** Defining the prerequisites and operational setup of the pilot experiments
- **T2.4/D2.9-2.10 Implementation of basic system V1-V2:** Performing the required modifications or adaptations of the e-ID solution, together with the necessary documentation and technical support, in order to enable a smooth integration of the e-ID solution into the PA's local service environments

The next iteration of this architecture specification deliverable (V2, D2.8) should also expand the architectural design and architectural evaluation of the pilot-specific aspects:

- **Architectural design:** Incorporating the deployment, integration, and operational views
- **Architectural evaluation:** Doing walkthroughs of the scenarios related to each pilot's use case

Besides illustrating the design of the baseline software architecture and the pilot behaviour of the IMPULSE e-ID solution *as-is*, the architecture specification V2 (D2.8) must address other aspects related to its future governance and change management of the IMPULSE e-ID solution, in alignment with The Open Group Architecture Framework (TOGAF). In particular, at least the following aspects should be clarified:

- How to reduce dependencies on specific blocks or services provided by the Consortium partners, allowing for increased interoperability or compatibility with similar solutions offered by other companies
- How to enable the solution to be used with any blockchain technology that supports a Self-Sovereign Identity model
- How to agree and handle between the technical partners and the public administrations the processes related to automated event logging, remote monitoring and control, maintenance and support, migration, and continuous integration / continuous deployment pipeline

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